

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 19th day of March 2019
C.G.No:279 / 2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

M/s.Sri Vasavi Kalyan Sadan Function Hall,
C/o. Arya Vysya Sangam,
Podili,
Prakasham Dt.

Complainant

AND

1. JAO/ERO/Podili
2. AE/Podili
3. ADE/O/Podili
4. DE/O/Kanigiri

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding revision of short billing amount for the SC No. 4122301002273.
2. Respondent No: 1 in his written submission to the Forum elucidated that the complainant service was inspected by ADE/DPE/Ongole on 07.03.2018 and back billing was proposed for an amount of Rs.2,13,707/- as the service was billed under LT Cat -IIB instead of LT Cat -IID. Accordingly notice was served to the complainant for payment of shortfall amount. As the complainant did not pay the shortfall amount, his service was disconnected. On the complainant request DE/O/Kanigiri issued final assessment order for an amount of Rs.36817/-. The complainant was satisfied with the Final assessment order, paid total amount of Rs 36,817/- and accordingly the complainant service was reconnected.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 19.02.2019 at 01.20 PM .

o/c **DESPATCHED**
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4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19th March 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.